

# SLIconnect

## tech tips for group use

SLIconnect resources can be used in group settings: staff professional development, priest support groups, leadership team training, deanery meetings, retreats and more. Use these tips to set up for your event.

### ROOM SETUP

- Make sure your laptop or desktop computer has a fast, reliable internet connection. If your wireless network drops a connection often, consider connecting to the internet via an ethernet cable.
- Use a projector to display the video onto a LCD, plasma or LED screen.
- Check the audio.
  - Connect speakers or PA system to your computer to allow ample sound.
  - Consider connecting external speakers to your computer, depending on group size.
  - Check your computer to see if a special adapter is needed to connect the speakers.
- If you are watching a live webinar with your group, designate a facilitator to sit at the computer who can submit participant questions for the webinar presenter, using the chat feature on GoToWebinar.

### TROUBLESHOOTING

- Internet disconnects/not working properly
  - If the video won't load, it could be an internet bandwidth issue. Close any other web pages that are open, including file sharing and music or video streaming.
  - Try disconnecting and reconnecting to the internet, or switching from a wireless to an ethernet connection.
- Audio or visual issues
  - Make sure your computer speakers are on and the volume is turned up.
  - If the sound or video goes in or out, try disconnecting and then reconnecting to the internet.
  - Log out of SLIconnect.org, close your internet browser, then restart your browser and log in again.