

SLIconnect

tech tips for group use

SLIconnect resources can be used in group settings: staff professional development, priest support groups, leadership team training, deanery meetings, retreats and more. Use these tips to set up for your event.

ROOM SETUP

- Make sure your laptop or desktop computer has a fast, reliable internet connection. If your wireless network drops a connection often, consider connecting to the internet via an ethernet cable.
- Use a projector to display the video onto a large screen or use a smart TV with internet access.
- Check the audio.
 - Connect speakers or PA system to your computer to allow ample sound.
 - Consider connecting external speakers to your computer, depending on group size.
 - Check your computer to see if a special adapter is needed to connect the speakers.
- If you are watching a live webinar with your group, designate a facilitator to sit at the computer who can submit participant questions for the webinar presenter using the chat feature on GoToWebinar.

TROUBLESHOOTING

- Internet disconnects/not working properly
 - If the video won't load, it could be an internet bandwidth issue. Close any other web pages that are open, including file sharing and music or video streaming.
 - Try disconnecting and reconnecting to the internet, or switching from a wireless to an ethernet connection.
- Audio or visual issues
 - Make sure your computer or TV speakers are on and the volume is turned up.
 - If the sound or video goes in or out, try disconnecting and then reconnecting to the internet.
 - Log out of SLIconnect.org, close your internet browser, then restart your browser and log in again.